











Telephone Techniques Training Course



Location **North, Cheshire**
<https://www.freeadsz.co.uk/x-319778-z>



A one day Telephone Techniques Training Course designed to develop and maintain Customer relationships. Introduces the Qualities and Key Skills required for success. Learn how to project the correct image, handle difficult situations and stay calm under pressure. We run this course at several locations throughout the UK. The next course at the Airport Inn in Manchester is on Friday 29th April. The cost of the course is £240 +VAT per person and includes a comprehensive set of notes, buffet lunch, tea and coffee. For more than one person from the same organisation on the same course and date we give a 20% discount. For 4 or more people from the same organisation an in house course is more cost effective and can be tailored to your specific requirements. To book a place please visit:
<http://www.r2training.co.uk/bookcoursesonline.html> For more details please visit:
<http://www.r2training.co.uk/telephonetechniquetrainingcourseinmanchester.html> Call 01483 767 002 Or email us at ;

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